

Keith C Yager

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Areas of Expertise

- Web Development
- Novell NetWare Administration
- Windows Server Administration
- Backup Management
- GIS Development
- AutoCAD

Technical Proficiencies

Platforms: Windows, Linux, NetWare

Tools: AutoCAD Land Development Desktop 2008, AutoCAD Raster Design 2008, Retrospect, ConsoleOne, ArcMap, ArcCatalog, Backup Express, FileMaker Pro 8, Photoshop CS3, Illustrator CS3, Microsoft Word, Excel, Access, Powerpoint and Project 2007.

Educational Background

ITT-Technical Institute, 2005 - 2006

Computer Drafting and Design, Tampa, Florida

Professional Experience

Florida Design Consultants, New Port Richey, Florida

Senior IS Technician, January 2005 – February 2008

Managed and troubleshooted AutoCAD workstations using Novell NetWare software. Managed hard disk and tape backups using Retrospect and Backup Express. Created and maintained the company intranet, forums, and support websites, maintained the companies external website and websites for various clients. Managed GIS systems using ESRI's ArcMap.

Key Achievements

- Created a functional support website and company intranet.
- Helped design, upgrade, and install server hardware.
- Helped migrate NetWare software to the most current versions.
- Various promotions for superior performance and dedication.
- Streamlined internal software, projects, and support databases.

References

James Johnson

Florida Design Consultants, Supervisor and Vice-President

(727)481-1319

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